

LegalServer provides a hosted (web-based) case management platform purpose built to help public defenders save time. To learn more about LegalServer view the website here: <https://www.legalserver.org/public-defender/>

Since 2002, LegalServer has been helping the legal aid and public defender communities deliver excellence in representing each and every client by leveraging the power of a comprehensive web-based case management system.

LegalServer is a leader in providing technology solutions to those who provide legal assistance to low income and vulnerable populations, and therefore understands the nuances, complexities, and challenges present within this unique legal service delivery model. Clients served include Idaho Legal Aid Services, Kootenai County Public Defender, and Bannock County Public Defender. Bonner County is looking to start a transition to LegalServer in March.

LegalServer improves the effectiveness of a public defender's services by enhancing the process by which data is collected, stored, used and reported. LegalServer will facilitate better communication, collaboration and reporting among staff and with your clients.

LegalServer will enable advocates in Idaho to be more efficient and effective in managing cases. Here are a few examples:

- User friendly and intuitive to capture important data
- More effectively manage all aspects of a case
- Streamline and organize the work of advocates
- Attorneys & staff spend more time on critical thinking to help people
- Accurate reporting
- Respond to change quickly
- Automate manual processes

LegalServer is web-based and accessible from any location from any device with a secure connection. The look and feel of LegalServer focuses on usability through a clean and consistent navigation and information layout. Through years of experience working with attorneys who serve the indigent community, the application experience is intuitive and user-friendly.

LegalServer is easily customizable to meet the needs of any public defender's office, integrating the important aspects of various processes. LegalServer is scalable and easy to modify in adding new types of data, reports and processes as needed in the future. Whatever you are managing, the efficiencies created by LegalServer allow users to focus on providing superior legal assistance through technology to enhance the work performed.

Legalserver's intuitive design and simplified use with branch logic and built-in help text allows for easy adoption with new users. Legalserver helps direct experienced and new staff to the fields and processes useful for each action required in a case.

LegalServer is a dynamic application, constantly evolving and enhancing the way case data is collected, managed, and reported, providing continual insights into data for making more informed decisions faster.